

## [Service Staff FAQ](#)

**How many servers do I need?** We use one per 45-50 people. One extra server is generally required if you are using china or if you have a chef station.

**How much are servers?** \$90.00 for a four-hour event. On some Major Holidays (New Year's Eve, New Year's Day, Easter, Mother's Day, Thanksgiving, and Christmas Eve), servers are \$180 for a four-hour event.

**Why do I have to pay gratuity after paying for the servers?** Servers must come to the shop, load the van with food and equipment and then drive to your event. They need to be there 1-2 hours early in order to set up. Then they serve for 4 hours before cleaning up and returning to the shop to unload and clean the equipment. It is usually 8-10 hours of hard work. \$90.00 for that amount of work is considered base pay. We recommend 15-18 percent of the total bill be given as a gratuity. This is handled in advance with the other payments.

**What does the service staff do at the event?** They set-up and serve the food, replenish food, cut and serve your cake, pour and serve your champagne toast, bus the tables, and clean up food and drink areas at the end of the shift.

**Does it cost more for the service staff to cut the cake or serve the champagne toast?** No, unlike most caterers, it's included.

**Can the service staff set-up the guest tables?** You can hire an Affordable Catering Wedding Coordinator to set up your reception. Their price varies from \$380-\$555 depending on the size of the event.

**What do the servers wear?** Servers are usually dressed in a Bistro Uniform meaning black slacks, long sleeved black shirt and a black apron. For a more casual event, they can wear black slacks and a black Affordable Catering polo. If you are having a Luau menu or other themed event, they can dress to the occasion. Just let your Affordable Catering Event Consultant know your plans.

**Will the servers pack up leftovers for us?** We do not guarantee leftover food. If your full head count attends, you should not have leftovers. However, in the case where there is food left over, we will offer guests a second serving. We do not guarantee second servings. If there is food remaining we will pack up to 3 foil half pans for you to take. Please let your head server know in the beginning of your event that you are interested in leftovers. If you do not, the server will assume you are not interested and dispose of the leftover food. There will be no refunds for disposed food. Before packing up any food the server will determine what food is safe to save. Food that was not held at proper temperatures will be disposed of. Affordable Catering will not be held responsible for food once it leaves our hands.

